



## Provider Notice

### Pharmacy Benefit Manager (PBM) Change

December 2022

Beginning January 1, 2023, Zing Health will transition to a new Pharmacy Benefit Manager (PBM), Elixir.

Elixir will be responsible for claims processing, prior authorizations, utilization management and managing the pharmacy network for all Zing Health members.

**There is no change in the Pharmacy Benefit for members.** If a member has a prior authorization in place, it will remain in effect through the expiration date.

All Zing Health members will be receiving a new Member ID Card with the updated pharmacy information on it.

#### Pharmacy Processing Information

Rx: Elixir

RxBIN = 012312  
RxPCN = PARTD

#### ePA: Cover My Meds Electronic Prior Authorizations

Login/register: [www.covermymeds.com](http://www.covermymeds.com)

RxBin = 012312  
RxPCN = PARTD

#### Elixir contact number:1-855-476-6993

Available 24 hours a day, 7 days a week, 365 days a year. Use this number for:

- Medication coverage information
- Prior authorization submission
- Formulary exception requests

**If you have questions or need further information, please contact Zing Health Provider Services at: 1-866-946-4458.**

